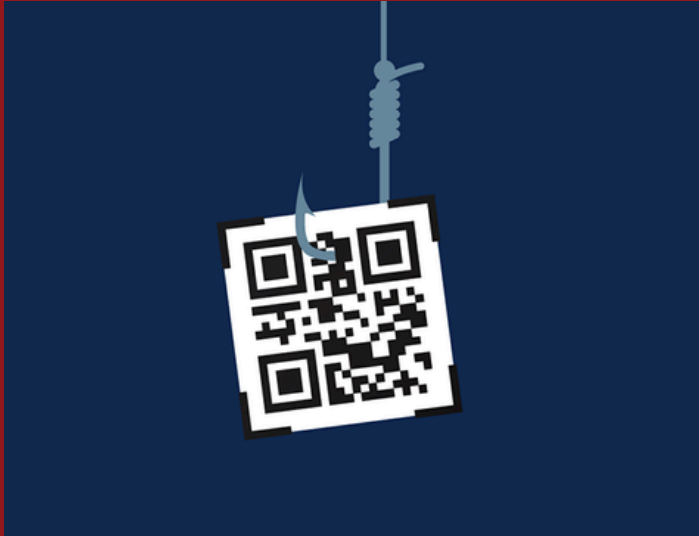




# TARIAN

## MONTHLY FRAUD ALERT

APRIL 2024



### FAKE QR CODES

Recently, there have been reports around the country of scammers placing fake QR codes on parking meters, which lead unsuspecting drivers to unauthorised payment sites where they are prompted to input their personal and financial information. Follow these top tips to avoid falling victim to these scams...

**Verify QR codes:** Before scanning any QR code for parking payment, look for any signs of tampering or irregularities, such as scratches or tear marks on the QR code.

**Use official payment methods:** Stick to using official payment methods and avoid making payments through unfamiliar QR codes or websites.

**Stay Vigilant:** Be on the lookout for any suspicious behaviour around parking meters, such as individuals tampering with them or loitering nearby.

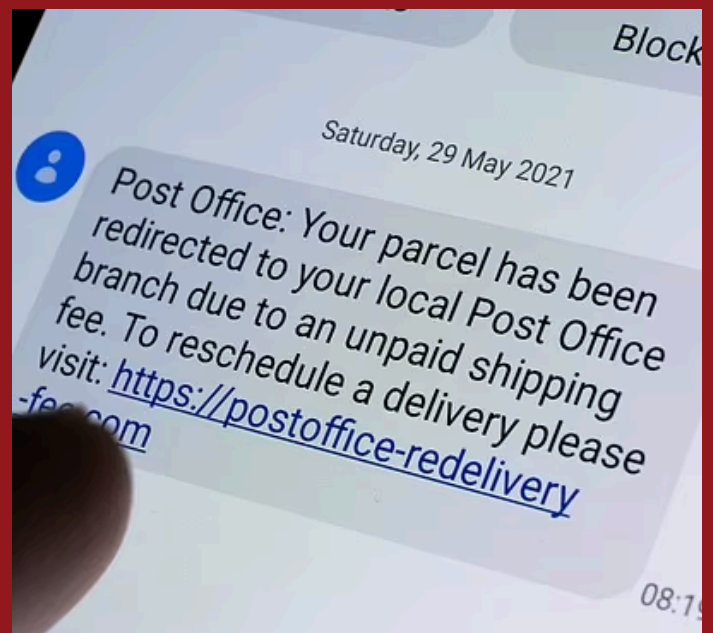
### FAKE DELIVERY TEXTS

Fraudsters are sending fake text messages from delivery companies, saying they need more details or asking you to click a link to reschedule a delivery.

The messages are copying the company's logos and basic information to make you think they are real.

They will also often ask you to pay a small fee and direct you to click on a link to make the payment. However, it is a scam to obtain your payment card and personal information.

Do not click on any link from an unknown sender. Check the number or URL address and if you are expecting a package go to the company site directly to track your parcel.



**If you think you've uncovered a fraud, been targeted by a fraud or fallen victim to fraudsters, contact Action Fraud on [0300 123 2040](tel:03001232040) or via the Action Fraud website.**



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### FREE TRAVEL INSURANCE

Adverts are circulating on Instagram and Facebook promising 'free travel insurance for those over 55' under a new government initiative. The government isn't offering any such promotion, and these ads are a con to get you to part with your personal data and financial information.

You can report scam ads on social media by selecting the three dots in the top right corner and pressing report.

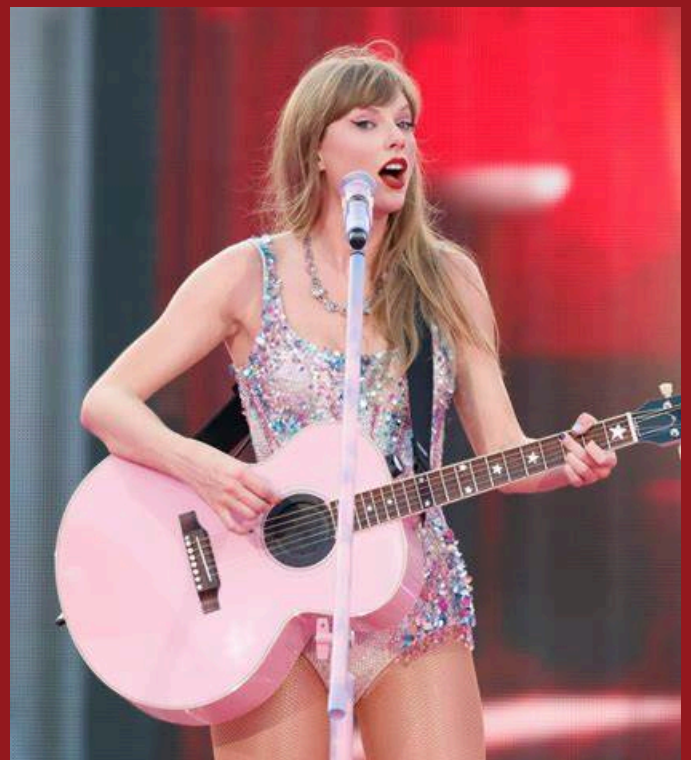
Use the Financial Conduct Authority's [Financial Services Register](#) to check if an insurance broker is authorised.

### TAYLOR SWIFT TICKETING FRAUD

Lloyds Bank estimates that more than £1 million could have been lost in the UK to fraudsters selling fake Taylor Swift tickets. The warning comes after the bank received over 600 scam reports from its customers.

To avoid ticket scams:

- Stick to official retailers and competitions.
- Be wary of buying tickets from sellers on social media as many ticket scams begin on these platforms.
- Be suspicious of too good to be true prices.
- Don't pay via bank transfer as you'll have a hard time being reimbursed if you do.



If you think you've uncovered a fraud, been targeted by a fraud or fallen victim to fraudsters, contact Action Fraud on [0300 123 2040](tel:03001232040) or via the Action Fraud website.

## **Advice**

Always remember: if something seems too good to be true, it probably is.

Never give anyone your bank PIN or National Insurance number.

Shred or tear up any letters that include your personal details.

Always log on to a website directly rather than clicking on links in an email.

Never send money to anyone you don't know or trust, whether in the UK or abroad, or use methods of payment that you're not comfortable with.

Create strong passwords.

Never use the same password for everything.

Never tell anyone answers to your security questions.

## **Reporting**

If you think you've uncovered a fraud, been targeted by a fraud or fallen victim to fraudsters, contact Action Fraud on 0300 123 2040 or via the Action Fraud website.

If you have been a victim of Fraud, contact your bank immediately.

## **Support**

Take 5 - <https://www.takefive-stopfraud.org.uk/>

Citizens Advice - <https://www.citizensadvice.org.uk/wales/>

Crime Stoppers - Call 0800 555 111

Age Cymru - Call 0300 303 44 98

Victim Advice Line - Call 0800 952 3000